

Eclipse CMS Services

Make the most of your Call Management System

Have you asked yourself the following questions:

- Do you know the current state that your CMS system is in?
- Are you on the latest release?
- Do you perform system checks?
- Are your reports aligned to business objectives and KPI's?
- Are your Extension and Trunks configured correctly?
- Are you under or over utilising your Trunks?
- Are your call records being converted correctly?

Maximise the value of your investment in Eclipse CMS by utilising our Professional Services offerings:

System Audits—Ensuring your Eclipse CMS is aligned with your business requirements.

Technology Refresh—Moving to a VoIP system or changing servers.

New Install—Are you becoming or thinking of becoming a CMS user? We can help you understand how Eclipse CMS fits into the larger picture of your telephone estate management.



Strapped for Resource?

Our Professional Services will help you with

- **Collection & Conversion**
 - **Configuration**
 - **Reporting Consultation & Configuration**
 - **Alerting Consultation & Configuration**
 - **Revenue and Rebilling**
 - **Cost Management**
 - **Mobile Billing Integration**
 - **Migration**
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